



Kerala Aviation Services Pvt Ltd

(Registered Company)

CIN - **U85490DL2025PTC444666**

Helpline No. 9810973977 (Mon-Sat 9 am to 5 pm)

Email ID: info@keralaaviationservices.com

(ADVT. NO. HR – 06/KASPL/Dated 17/08/2026)

Kerala Aviation Services Pvt. Ltd. invites online applications for the Airport Ground Staff Position (Customer Care Associate) for different ground departments of Airports in Kerala.

Process

Application ➡	Examination ➡	Interview ➡	Medical ➡	Joining ✔
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Position	Eligibility	Age	No. of Seats	Expected Salary
Airport Ground Staff (CSA)	Min. 10+2 & Above from a recognised board	18 to 30 Years	501 Seats	Rs. 20000/- to Rs. 25000
Cargo Executive	Min. 10+2 & Above from a recognised board	18 to 30 Years	216 Seats	Rs. 20000/- to Rs. 25000

Note: The position is only for Kochi, Trivandrum, Kannur, and Kozhikode Airport.

Important Dates

Start Date of Online Application	06 May 2025
Closing Date of Online Application	22 June 2025
Examination Dates	To Be Announce
Result	To be announced after the Exam

Eligibility Criteria.

- a) Both Males & Females can apply for Airport Ground Staff & Cargo Executive. Freshers can also apply.
- b) Aviation/Airline certificate or diploma is not required.
- c) 10th+ITI students are eligible for both positions and can apply.
- d) There is no age relaxation for any category.

Written Exam Syllabus

	Description of Examination	Question	Time	Marks
Written Exam	A. General Awareness B. Aptitude & Reasoning C. English Knowledge D. Aviation Knowledge	25 25 25 25	90 Minutes	Total 100 (25 marks for each subject)

Note: The level of examination will be up to 12th grade.

Details of Syllabus:

- I. **General Awareness: History** - Ancient, Medieval & Modern Indian History, Freedom Movement, Important Dynasties, Events & Personalities. **Indian Polity** - Constitution, Fundamental Rights & Duties, Parliament, President, Prime Minister, Supreme Court, High Courts, Elections, Constitutional Bodies. **Geography** - Indian & World Geography, Rivers, Mountains, Climate, Soil, Agriculture, Natural Resources, States & Capitals. **Indian Economy** Basic Economics, GDP, Inflation, Banking, Budget, Taxation, Financial Institutions, Economic Planning. **General Science** - Physics, Chemistry, Biology, Human Body, Diseases, Nutrition, Everyday Science. **Current Affairs** - National & International Events, Government Schemes, Awards, Appointments, Sports, Summits, Important Days. **Static GK** - Countries & Capitals, Currencies, National Parks, Wildlife Sanctuaries, Dams, Lakes, Rivers, Headquarters, First in India/World. **Art & Culture** - Indian Dance, Music, Festivals, Languages, Literature, Paintings, Architecture, UNESCO Heritage Sites. **Sports:** Major Tournaments, Cups & Trophies, Sports Personalities, Records, Sports Terms, National & International Events, **Awards & Honours** - Bharat Ratna, Padma Awards, Nobel Prize, Sports Awards, Literary Awards, Defence Awards. **Important Organisations** - UN, WHO, IMF, World Bank, WTO, RBI, ISRO, DRDO, etc. **Environmental** Pollution, Climate Change, Biodiversity, Ecosystem, Conservation, Environmental Organisations. **Important Days** - National & International Days and their themes. **Books & Authors** - Famous Books, Authors, Biographies, Autobiographies. **Miscellaneous GK** - Inventions & Discoveries, First in India/World, Important Places, Symbols, Abbreviations, Headquarters.
- II. **Aptitude & Reasoning: Analogy** - Verbal analogy, Number analogy, Letter analogy. **Classification** - Number, Letter, Word and Figure classification. **Series** - Number series, Alphabet series, Alphanumeric series, Missing terms. **Coding-Decoding** - Letter coding, Number coding, Word coding, Mixed coding. **Blood Relations** - Family relationships,

Generation-based questions. **Direction & Distance** - Directions, Distance, Turning-based problems. **Syllogism** - Statements and conclusions. **Statement & Conclusion** - Logical conclusions and deductions. **Logical Reasoning** - Basic logical and analytical reasoning. **Puzzle** - Seating arrangement, Order & ranking, Simple arrangement. **Non-Verbal Reasoning** - Figure analogy, Figure classification, Figure series. **Mirror & Water Images** - Mirror image, Water image. **Mathematical Operations** Symbol substitution and mathematical relationships. **Alphabet Test** - Alphabetical positions, Arrangement and sequence. The **Quantitative Aptitude** section will cover topics such as Number System, Simplification, Percentage, Ratio & Proportion, Average, Profit & Loss, Simple & Compound Interest, Time & Work, Time, Speed & Distance, Algebra, Geometry, Mensuration, Data Interpretation, LCM & HCF, Mixture & Alligation, Partnership, Ages, Probability, and Basic Arithmetic Operations.

- III. **General English:** The General English section will cover topics such as English Grammar, Vocabulary, Synonyms & Antonyms, One-Word Substitution, Idioms & Phrases, Spelling, Sentence Correction, Error Detection, Fill in the Blanks, Sentence Improvement, Active & Passive Voice, Direct & Indirect Speech, Para Jumbles, Cloze Test, Reading Comprehension, and Basic English Usage.
- IV. **Aviation Knowledge:** The Aviation Knowledge section will cover topics such as Basics of Aviation, Airports & Airlines, Airport Operations, Passenger Handling, Check-in & Boarding Procedures, Baggage Handling, Cargo Operations, Aviation Security, Airport Safety, Aircraft Basics, IATA & ICAO, Aviation Terminology, Airport Codes, DG (Dangerous Goods) Awareness, Emergency Procedures, and important national & international aviation organisations.

Examination Details

- I. The written examination contains 100 objective-type multiple-choice questions. Each question carries 1 mark. No marks will be awarded for unattempted questions.
- II. The examination will be conducted in the English language only.
- III. There will be no negative marking.
- IV. While filling out the online application form, the applicant should carefully decide his/her choice of examination centre.
- V. The examination centre once opted WILL NOT be changed under any circumstances. Hence, the candidates should select the Centre carefully and indicate it correctly in their application.
- VI. Kerala Aviation Services Pvt. Ltd. reserves the right to cancel any Centre and ask the candidates of that Centre to appear at another Centre. The company also reserves the right to divert candidates from any Centre to another Centre to take the examination.

Examination Centre	
Kerala	Kannur, Kochi, Kollam, Kottayam, Kozhikode, Malappuram, Palakkad, Thiruvananthapuram, Thrissur, Alappuzha.
Telangana	Hyderabad, Karimnagar, Khammam, Mahabubnagar, Nalgonda, Warangal, Nizamabad, Ramagundam, Siddipet, Adilabad.
Andhra Pradesh	Anantapur, Guntur, Kurnool, Nellore, Rajahmundry, Tirupati, Vijayawada, Visakhapatnam, Kadapa.

Tamil Nadu	Chennai, Coimbatore, Madurai, Tiruchirapalli, Salem, Tirunelveli, Erode, Vellore, Thoothukudi, Dindigul.
Karnataka	Ballari, Bengaluru, Belgaum, Davangere, Gulbarga, Hubli-Dharwad, Mangalore, Mysore, Shimoga, Tumkur.

How to Apply

- I. Applications should be submitted only through the ONLINE MODE by logging on to the official website www.keralaaviationservices.com. Applications will NOT be accepted through any other mode.
- II. Wrong information in any column may lead to the application getting rejected altogether.
- III. Before submitting the online application, the candidates MUST preview the application to ensure that they have provided the correct information, particularly the email, phone number, and have uploaded the correct latest photograph. The online application should only be submitted after ensuring the information and photographs are correct.
- IV. The application portal will be operational till 12th November 2026 at 11:59 pm midnight. Any registration done after 12th November 2026 will not be accepted.
- V. Candidates are advised to register well in time since the application portal witnesses a huge number of applications during the closing date.
- VI. Before submission of the online application, candidates must check that they have filled in the correct details. No modification is allowed under any circumstances.
- VII. The examination fee is Rs. 360 (Airport Ground Staff) & Rs. 300 (Cargo Executive). The fee, once paid, will not be refunded under any circumstances.

Selection Process

- I. The candidate has to first appear for a written test.
- II. Candidates who qualify in the written test will further appear for the personal round of interviews at the company's registered office. The date & timing for the interview will be mentioned in the call letter, which will be uploaded on the website.
- III. The interview will be conducted in English and the local language.
- IV. Based on the combined performance of the written test and personal round of interviews, a candidate will be shortlisted for final selection, subject to successful completion of their character and antecedent verification, followed by a medical test.
- V. The exam weighs 70%, and the interview weighs 30% for the selection process.

General Condition

- I. Before applying, candidates must carefully follow the instructions in the advertisement.
- II. Candidates are advised, in their interest, to submit online applications well before the closing date and not to wait till the last date to avoid the possibility of disconnection/inability or failure to log in to the company website on account of heavy load on the website during the closing days.
- III. Candidates must ensure before applying for the profile that he/she is eligible for the profile in terms of age, educational qualification, etc., as laid down in this advertisement.

- IV. Requests for change/ correction in any particulars in the Application Form, once submitted, will not be entertained under any circumstances.
- V. Candidates must fill in their correct and active e-mail addresses and mobile numbers in the online application, as the company will make further correspondence through email/sms only.
- VI. The eligibility of the candidates in terms of age, educational qualifications, etc., will be determined on the closing date. The candidates must possess the essential qualifications for the profile applied for, on or before the closing date.
- VII. Successful completion of training is mandatory for the profile & further procedure.
- VIII. A certain amount of training fee is also applicable after clearing the written test.
- IX. TA/DA will not be provided to any candidate(s) for appearing in the Written Exam/Interview.
- X. Mobile phones and other electronic gadgets are banned within the premises of the examination Centre. The arrangement of the safekeeping of valuable/costly items at the examination venue will be the sole responsibility of candidates.
- XI. Candidates must produce the original certificates/testimonials when called for the interview.
- XII. The number of seats is provisional and liable to change. The date of birth and the name of the applicant will invariably be taken from the matriculation Certificate issued by the recognised board. No other proof of date of birth and name shall be accepted.

Disclaimer

It has come to our notice that certain miscreants are illegally representing themselves as employees/ associates/ agents/ consultants of KASPL and using its name to make employment offers for consideration. The General Public is hereby cautioned and advised that KASPL has not authorised any Person, Agent, or Agency to conduct interviews, offer employment, or issue an offer/employment letter for and on behalf of KASPL.

Any Person approaching such unscrupulous person(s) for job/employment with KASPL for consideration shall do so at their own risk, cost, and consequences. KASPL will not accept liability in any circumstances for any loss and/or damage resulting from these unauthorised offers or advertisements(s).

Kerala Aviation Services Pvt. Ltd. will also take legal action against such unauthorised advertisements/persons as may be deemed appropriate.



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